

# 13 QUESTIONS

CHURCH LEADERS NEED TO ASK THEIR MEMBERS

PREPARED  
BY



**Herald of Truth**  
Share the story of Jesus.

[www.heraldoftruth.org](http://www.heraldoftruth.org)

# 13 QUESTIONS

## 1. Overall, I am satisfied as a member of ABC Church.

This question provides a high-level understanding of church member contentment.

## 2. ABC Church cares about its members.

People who give time and money to a local church want to know that someone cares about them.

## 3. I receive the information I need regarding church projects and decisions.

Members who support a church financially have a vested interest in new projects and financial decisions that impact the church.

## 4. I have a good understanding of the church's mission and vision.

Every member should be able to recite the mission statement. If they don't know what the church is trying to achieve, there is an excellent opportunity to get more people on board with what you are trying to do.

## 5. ABC Church meets the spiritual needs of its members.

Churches develop members by teaching spiritual concepts that strengthen and develop Christ-like character and behaviors.

## 6. I understand the process and requirements of becoming a church volunteer.

Every church recruits volunteers a little differently. Make sure members know how to get involved.

## 7. I feel like I am part of a team helping to fulfill the church mission.

People who join a church do so because of a passion for its mission. When members feel like they are a part of a team to achieve that mission, they feel valued and engaged.

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## 8. ABC Church is welcoming to visitors and new members.

It is common for church members to have close friends in the ministry. However, a church needs to make new people feel welcome so they can easily assimilate into the church body.

## 9. I believe the church's mission and vision drive decisions.

The beauty of a mission and vision statement is that it provides clarity as to what a church is trying to achieve. Church decisions should always be pointing back to achieving its core mission.

## 10. I am provided with opportunities for spiritual growth and leadership.

The work of the ministry is to make disciples. Spiritual growth and leadership development are a means to that end.

## 11. I believe ABC Church cares about the spiritual development of my family.

Parents care about the spiritual development of their children and expect the church to partner with them to develop kids who have a passion to live for Christ.

## 12. I intend to continue my membership at ABC Church.

This is a tricky question but can shed light on how committed members are to the church.

## 13. Please tell us one thing ABC Church could do to better achieve its mission.

This question can provide church leadership with ideas that could be used to further its mission.



# 13 QUESTIONS - SURVEY

**Instructions:** Answer each question honestly, using the scale 1-10 to mark your answer.

Strong Disagree = 1

Neutral = 5

Strongly Agree = 10

1. Overall, I am satisfied as a member of this church.

1 2 3 4 5 6 7 8 9 10

2. This church cares about its members.

1 2 3 4 5 6 7 8 9 10

3. I receive the information I need regarding church projects and decisions.

1 2 3 4 5 6 7 8 9 10

4. I have a good understanding of the church's mission and vision.

1 2 3 4 5 6 7 8 9 10

5. This Church meets the spiritual needs of its members.

1 2 3 4 5 6 7 8 9 10

6. I understand the process and requirements of becoming a church volunteer.

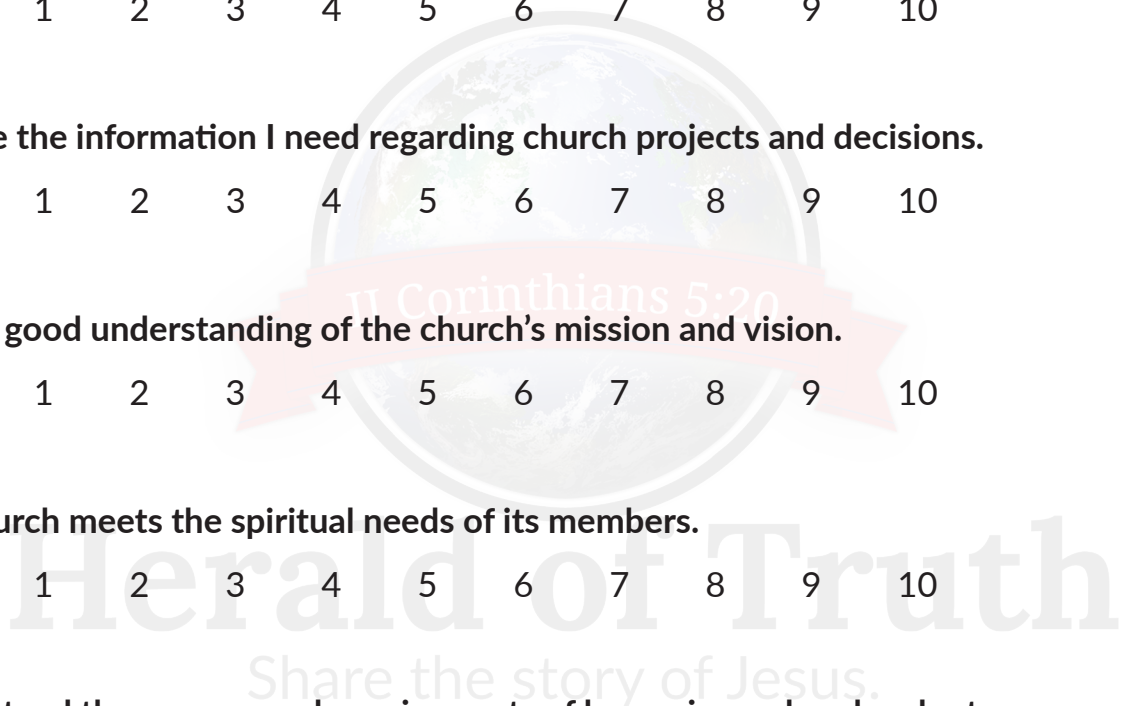
1 2 3 4 5 6 7 8 9 10

7. I feel like I am part of a team helping to fulfill the church mission.

1 2 3 4 5 6 7 8 9 10

8. This Church is welcoming to visitors and new members.

1 2 3 4 5 6 7 8 9 10



## 13 QUESTIONS SURVEY - Page 2

9. I believe the church's mission and vision drive decisions.

1 2 3 4 5 6 7 8 9 10

10. I am provided with opportunities for spiritual growth and leadership.

1 2 3 4 5 6 7 8 9 10

11. I believe this Church cares about the spiritual development of my family.

1 2 3 4 5 6 7 8 9 10

12. I intend to continue my membership at this Church.

1 2 3 4 5 6 7 8 9 10

13. Please tell us one thing this Church could do to better achieve its mission:

Additional Comments:

  
**Herald of Truth**  
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**Instructions:** Once you have completed the questionnaire, please turn it in to: \_\_\_\_\_.